

WaveWare Technologies, Inc.



NEW Important Information for WaveWare Software Enterprise Messaging and Alert Utility and Call Manager

WaveWare **ONLY** Supports "Desktop" PC's using Windows 7 Pro or Windows XP Pro.
WaveWare Does **NOT** Support any Servers or Server OS's, Virtual Machines, Terminals or Tablets.

Computer Minimum Hardware Requirements:

Desktop PC Model Only
1+ GHz Processor
10+ GB Hard Drive
1+ GB Memory Minimum
1+ RS-232 Serial Com Port
1 Ethernet Port
1 CD-ROM

Note: More RS-232 Serial Com Ports may be needed depending on the Application.

It is Suggested that Both the Dealer and the Customer Save a Copy of the Software and the Registration Key.

Enterprise Messaging Software Information:

WaveWare Enterprise Software is a "Desktop" Server and "Desktop" Client Software Package.
This Software allows Messages to be sent from a Client Desktop or Client Browser to Pagers.
The Desktop Server will be attached to the Paging System thru the RS-232 Serial Com Port.
The Desktop Clients will communicate to the Desktop Server by the IP Address of the Server.

Alert Utility Software Information:

WaveWare Alert Utility monitors Serial Com Ports for Incoming Data.
That Data can be Routed to many devices including a Paging System, as a Message for a Pager.
Alert Utility Software can be used with the Enterprise Messaging Software.

Call Manager Software Information:

WaveWare Call Manager monitors Serial Com Ports for Incoming Data.
That Data can be Routed to many devices including a Paging System, as a Message for a Pager.
Alert Utility Software can be used with the Enterprise Messaging Software.

Registration and Activation Information:

WaveWare Support "Strongly Recommends" Requesting a "DEMO" Activation Key.

This is in case the customer (the end user) finds that the PC they chose is "Not" the one they will use. This could be for many different reasons: Not happy with the Performance, or decide to use a different PC and maybe in a different location within the building or during testing of the Software the PC just wouldn't work properly as required, etc.
Requesting a DEMO Key will "Save" the Customer a Permanent Key, in case it is needed sometime in the Future, as **ONLY 2 Activation Keys** are allowed per Purchase. We **Do NOT** Support Multiple User Log-ins.

Required Information

The Dealer who sold the Software and the Customer (End User) Company Name are "Required" Information when sending a PO to order our software and when Sending a "Request" a Key.

Any Questions, please call Technical Support at: 1.800.373.1466 x216.