

# Call Manager Software

Wireless Sensor Monitoring and Pager Notification Software



*"We Deliver Information at the Speed of Light"*

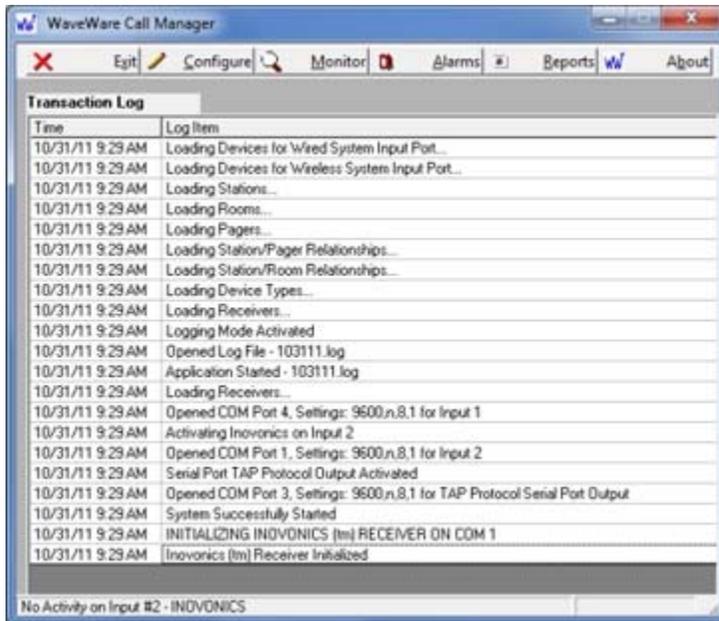
Visit Our Website at:

[www.WirelessMessaging.com](http://www.WirelessMessaging.com)



P/N= 0212-0022

Please Contact your Software Dealer for more Information



- Call Manager Software is Designed to Monitor Service Requests from Both Inovonics Wireless Transmitters and From Wired Call Systems while Notifying Call Activation and De-Activation Events via Pager and LED Message Boards while Logging the Event History.
- A Report Generation Utility is also Provided.

## < WaveWare Call Manager Main Screen:

Call Manager Features:

- Configuration Utility
- Monitor Window to View Port Activity
- Alarms Window to View and Reset Active Alarms
- Reports Window to Configure the Reports to Print
- About: For Software Version and User Manual

## WaveWare Call Manager Configuration: >

Call Manager Configuration Options:

- Configure up to 2 Input Com Ports
  - Configure On-Site Paging Output
  - Station and Room Assignments
  - Wired and Wireless Devices
  - Register Receivers and Call Devices
  - Configure Message Boards
  - Assign Pagers
  - General Settings
- Monitor up to 2 Input Com Ports with Standard Protocols Including SCOPE, COMP2, TAP and Inovonics.
  - Annunciate Call Initiation Events and Call Cancel Events to Pagers.
  - When a all Cancel Event Occurs, Log the Call History Including Date and Time of Both the Call Initiation Event and the Cancel Event and Assigned Room.
  - Calculate, Display and Print Summary Reports of Call Event Activity.



Call Manager Brochure Continues...Next Page

# Call Manager Software

## Wireless Sensor Monitoring and Pager Notification Software



### < WaveWare Call Manager Benefits:

#### Call Manager Benefits Include:

- Integrates Inovonics EchoStream EN Series Fully Supervised Wireless Transmitter Products
- Combines Inovonics and Wired Call System Event History into a Common Reporting System
- Allows you to Add Wireless Sensors while Retaining your Existing Wired Call Systems
- Pendant Alert Paging Messages Include Location Information (Nearest Receiver)

### Generate Call Manager Reports: >

#### Report Types:

- Response Times – Sort By:
  - Date
  - Hour
  - Room
  - Station or Call Volume
- Activity Listing – Sort By:
  - Time of Day or Response Time
- Activity Listing – Filtered By:
  - All Stations and Rooms or Room or Station
- Frequent Calls:
  - No Sort or Filter, But Choice of Month and Date
- Receiver Activity:
  - No Sort or Filter, But Choice of Month and Date

#### Report Date:

- Particular Date – You can:
  - Go Back to a Previous Time and Choose the Month and Day
- Range of Dates – You can:
  - Start Back in Time to Present Day and Choose Month and Day for Start and End Times

WaveWare Call Manager Reports

**Report Type**

- Response Times
- Activity Listing
- Frequent Calls
- Receiver Activity

**Sorted By**

- Date
- Hour
- Room
- Station
- Call Volume

**Filtered By**

- All Stations and Rooms
- Room: 800 - Wonder Woman
- Station: Nurses Station

**Report Date - 11/8/2011**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10
Today: 11/8/2011						

**Report End Date - N/A**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10
Today: 11/8/2011						

Generate Report Exit

#### Generate Report:

- Click "Generate Report" Button to View and Print the Report

#### Wireless Pendants



#### Alphanumeric Pagers



#### Wallpapers



#### PC Minimum Requirements:

Desktop PC ONLY with 1 GHz Processor, 10 GB HD and 1 GB Memory, 3 Serial RS-232 Com Port, 1 Ethernet Port and CD-Rom  
WaveWare ONLY Supports the Desktop PC.

#### Software Compatibility:

Desktop PC ONLY using Windows XP Pro SP3 or Windows 7 Pro SP1  
No Actual Server or Server OS, Virtual Machines or Terminals are Supported