



Product Repair Form

RA Number

Ship Repairs to:
2630 National Dr.
Garland, Texas 75041

WaveWare Technologies, Inc.
www.WirelessMessaging.com

For RA# Call:
Phone: 1.800.373.1466
Fax: 972.479.1735

Please Email or Call us for a RA Number for the Repair Before Shipping, so we can keep Track of the Repair within our System

Print this Form and then Enter Product Information along with Problem or Change Request. Send Form to WaveWare with the Product to be Repaired.

Company Information

Purchase Order: _____
(For Shipping and any Repair Costs)

Call with Estimate? Yes No

Name of Company: _____

Contact Name: _____

Mailing Address: _____

Phone Number: _____

City: _____ State: _____ Zip Code: _____

Fax Number: _____

Drop Shipment? Yes No

Ship to Address: _____

Email Address: _____

City: _____ State: _____ Zip Code: _____

If Drop Shipment, To Who's Attention: _____

Company Website: _____

Pagers

Problem / Repair - Check All that Apply:

- Don't Know
 Not Working
 LCD
 No Sound
 Vibrator
 Battery Door
 Holster / Clip
 Broken Case
 Buttons
 Reprogram

Reprogram Pager(s)

Change Cap Code(s) to: _____ Pager Baud Rate: _____ Pager ID's: _____

Or, Add Additional Cap Code(s) of: _____ Other Problem: _____

Change Frequency to: _____ Power Up Screen: _____

Paging Systems

Convert to Narrow Band Only - Make No other Changes

Problem / Repair - Check All that Apply:

Note: For Repairs - Please Send the Power Supply with the Paging System

- Don't Know
 No Transmit
 Low Power / Watts
 Serial Com Port
 Reprogram
 Damaged Antenna / Connector
 Check Power Supply / Connector
Other Problem: _____

Reprogram Paging System

NOTE: Frequency Changes may Require Purchase of a New FCC License, Please Check with Sales or Tech Support.

Change the Frequency and Watts to: * _____ * You may need to Send a Separate List of Frequencies and Watts

Pager Cap Code Range: _____ Pager ID's: _____ Pager Baud Rate: _____

Serial Port Paging Protocol: _____ Serial Port Baud Rate and Settings: _____

Example: TAP, WaveWare, Scope, COMP1 and COMP2

Example: 9600 N 8 1, 9600 E 7 1, Etc.