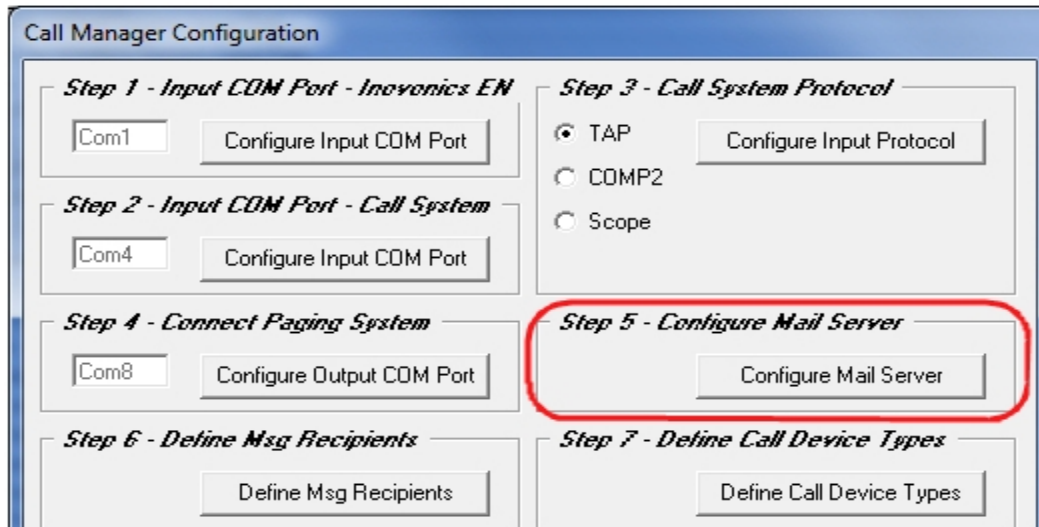


Call Manager Email Configuration for Scheduled Reports

STEP 5 – Configure E-Mail Server

Click on the “Configure Mail Server” Button as shown in Step 5.



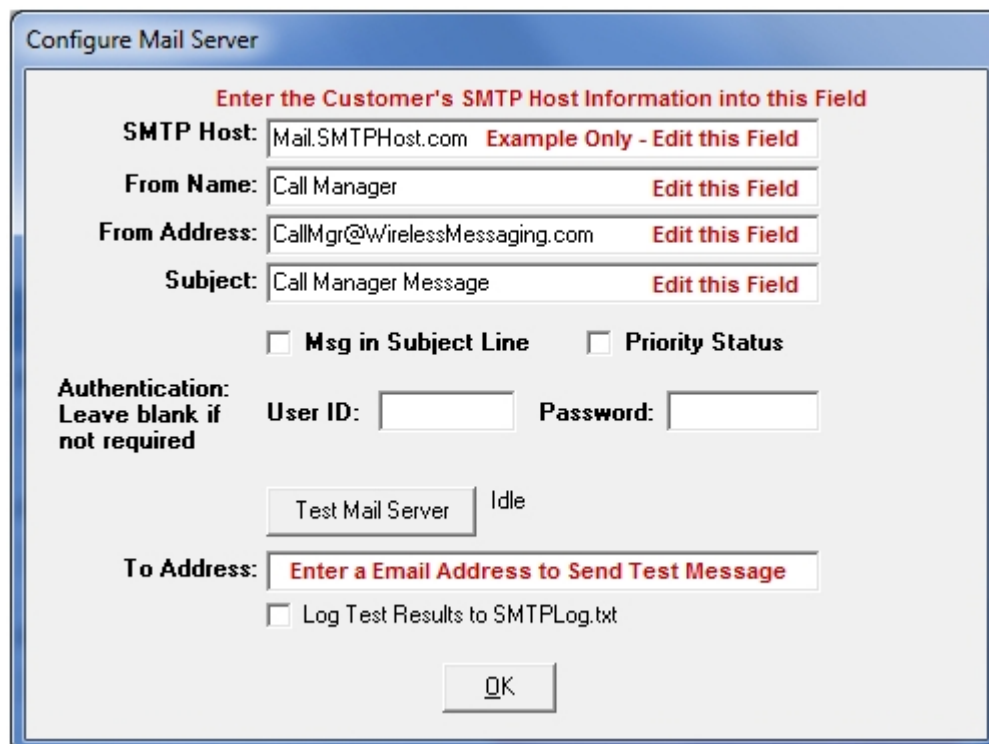
The screenshot shows the 'Call Manager Configuration' window with seven steps. Step 5, 'Configure Mail Server', is highlighted with a red rounded rectangle. The other steps are: Step 1 (Input COM Port - Inovonics EN), Step 2 (Input COM Port - Call System), Step 3 (Call System Protocol), Step 4 (Connect Paging System), Step 6 (Define Msg Recipients), and Step 7 (Define Call Device Types).

To use “Internet E-Mail” (SMTP) you will need to Configure the Mail Server that will be used with this Application.

You may need to get this Information from the IT Dept

In the Configure Mail Server Screen, Fill-in the “SMTP Host”.
Fill-in the “From Name” and the “From Email Address”.

If you want to use the “Message in Subject Line” Option, then you will need to Fill-in the “Subject” Field. You also have the Options of the Email being “Priority” and to use “Authentication” with User ID and Password.



The 'Configure Mail Server' dialog box contains the following fields and options:

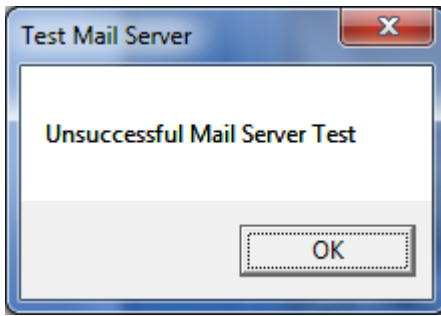
- SMTP Host:** Mail.SMTPHost.com **Example Only - Edit this Field**
- From Name:** Call Manager **Edit this Field**
- From Address:** CallMgr@WirelessMessaging.com **Edit this Field**
- Subject:** Call Manager Message **Edit this Field**
- Msg in Subject Line** **Priority Status**
- Authentication:** Leave blank if not required
User ID: [] **Password:** []
- Test Mail Server** [Idle]
- To Address:** **Enter a Email Address to Send Test Message**
- Log Test Results to SMTPLog.txt**
- OK** button

STEP 5 – Configure E-Mail Server - Continued

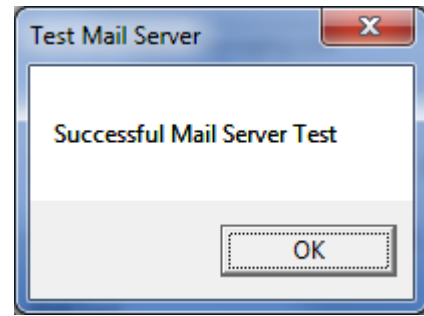
Testing the Mail Server

To Test the Mail Server, Fill-in the “**To: Address**” Field and Click on the “**Test Mail Server**” Button.

You will get one of the Results as shown



If you see this Screen, please check your Information and configuration and try again.



If you see this Screen, you are ready for the next Step.

Troubleshooting

If you are having problems...Before you do another Test, Look under the “To Address” Field and Click the Check Box for: “Log Test Results to SMTPLog.txt”.

After Sending a Test Mail, you can then go to the Call Manager Folder and view the Log for Information.

You can find this Folder under:

C:\Program Files (86) and Look in the WaveWare Call Manager Folder for the “**SMTPLog.txt File**”.

Step 6 - Define Message (and Email) Recipients is Next

STEP 6 – Define Msg Recipients

Adding a Recipients for Pagers and Email

Click on the “Define Msg Recipients” Button as shown in Step 6.

The image shows a 'Call Manager Configuration' dialog box with seven steps. Step 6, 'Define Msg Recipients', is highlighted with a red border. The other steps are:

- Step 1 - Input COM Port - Inovonics EN: Com1, Configure Input COM Port
- Step 2 - Input COM Port - Call System: Com4, Configure Input COM Port
- Step 3 - Call System Protocol: TAP (selected), COMP2, Scope, Configure Input Protocol
- Step 4 - Connect Paging System: Com8, Configure Output COM Port
- Step 5 - Configure Mail Server: Configure Mail Server
- Step 7 - Define Call Device Types: Define Call Device Types

Click on the “ADD” Button to start adding the Pagers used with this System.

The 'Define Message Recipients' dialog box contains a table with the following data:

Name	Address
Bob	101
Curtis	102
Dick	103
Bobby	Bob@emailme.com

Buttons on the right side of the dialog include: Add (highlighted with a red border), Edit, Delete, Test, and Exit.

Step 6 Continues Next Page...

STEP 6 – Define Message Recipients – Continued

Adding a Recipient

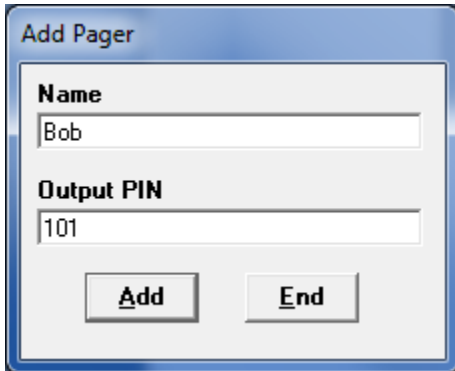
Add a “Name” Associated with the “Pager ID” you want to use. See Fig. 26

Or

Add an “ID Number” Associated with the “Pager ID” you want to use. See Fig. 27

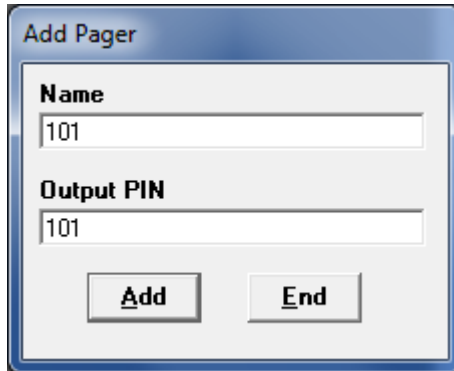
Or

Add a “Name” Associated with the “Email Address” you want to use. See Fig. 28



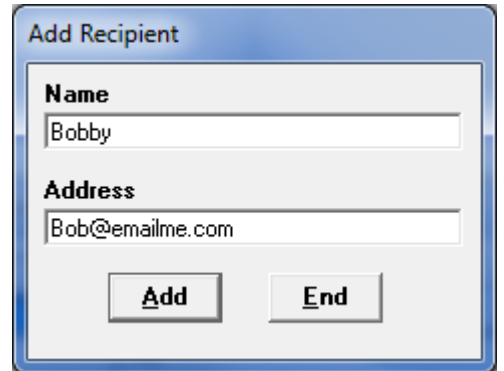
The "Add Pager" dialog box has a title bar "Add Pager". It contains two text input fields: "Name" with the value "Bob" and "Output PIN" with the value "101". At the bottom, there are two buttons: "Add" and "End".

Fig. 26



The "Add Pager" dialog box has a title bar "Add Pager". It contains two text input fields: "Name" with the value "101" and "Output PIN" with the value "101". At the bottom, there are two buttons: "Add" and "End".

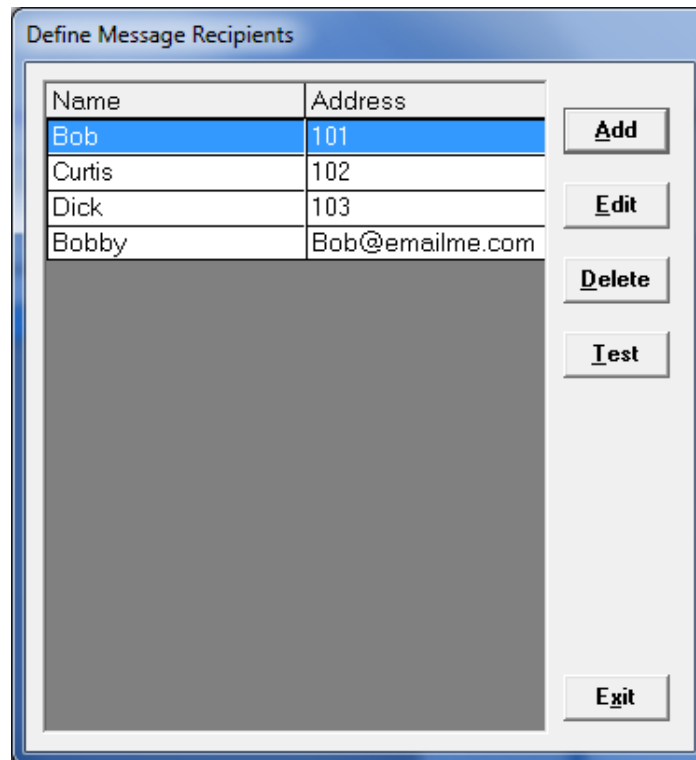
Fig. 27



The "Add Recipient" dialog box has a title bar "Add Recipient". It contains two text input fields: "Name" with the value "Bobby" and "Address" with the value "Bob@emailme.com". At the bottom, there are two buttons: "Add" and "End".

Fig. 28

The “Define Message Recipients” Screen should show all the Added Names and Pager ID Numbers and Email Addresses.



The "Define Message Recipients" screen displays a table with two columns: "Name" and "Address". The table contains four rows of data. The first row, "Bob" and "101", is highlighted in blue. To the right of the table are four buttons: "Add", "Edit", "Delete", and "Test". At the bottom right of the screen is an "Exit" button.

Name	Address
Bob	101
Curtis	102
Dick	103
Bobby	Bob@emailme.com

In the Above Screen you may “Test” the Pagers. Highlight the Recipient and Click the Test Button.

You may also “Edit” existing Names/Addresses or “Delete” them in the above Screen.

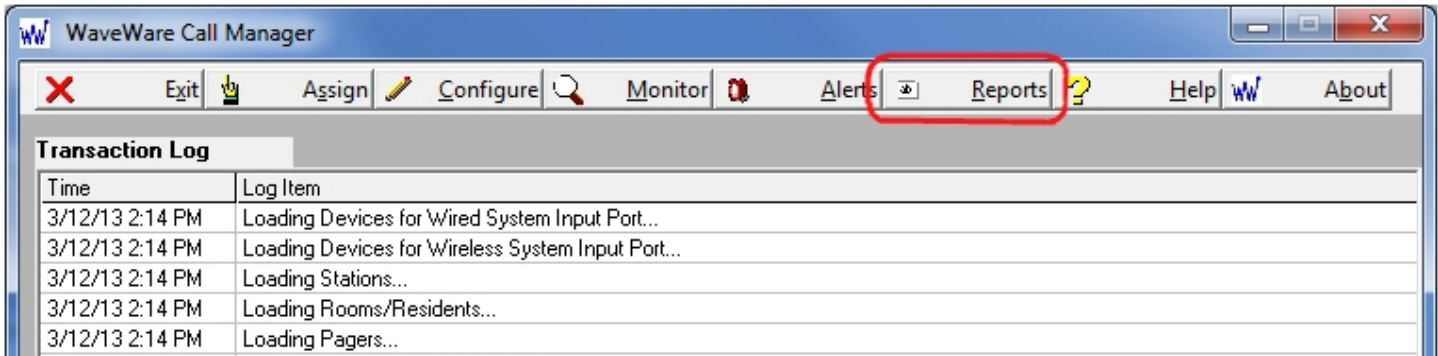
Scheduling Reports to be Emailed is Next

STEP 14 – Schedule Reports – Report Templates

NOTE

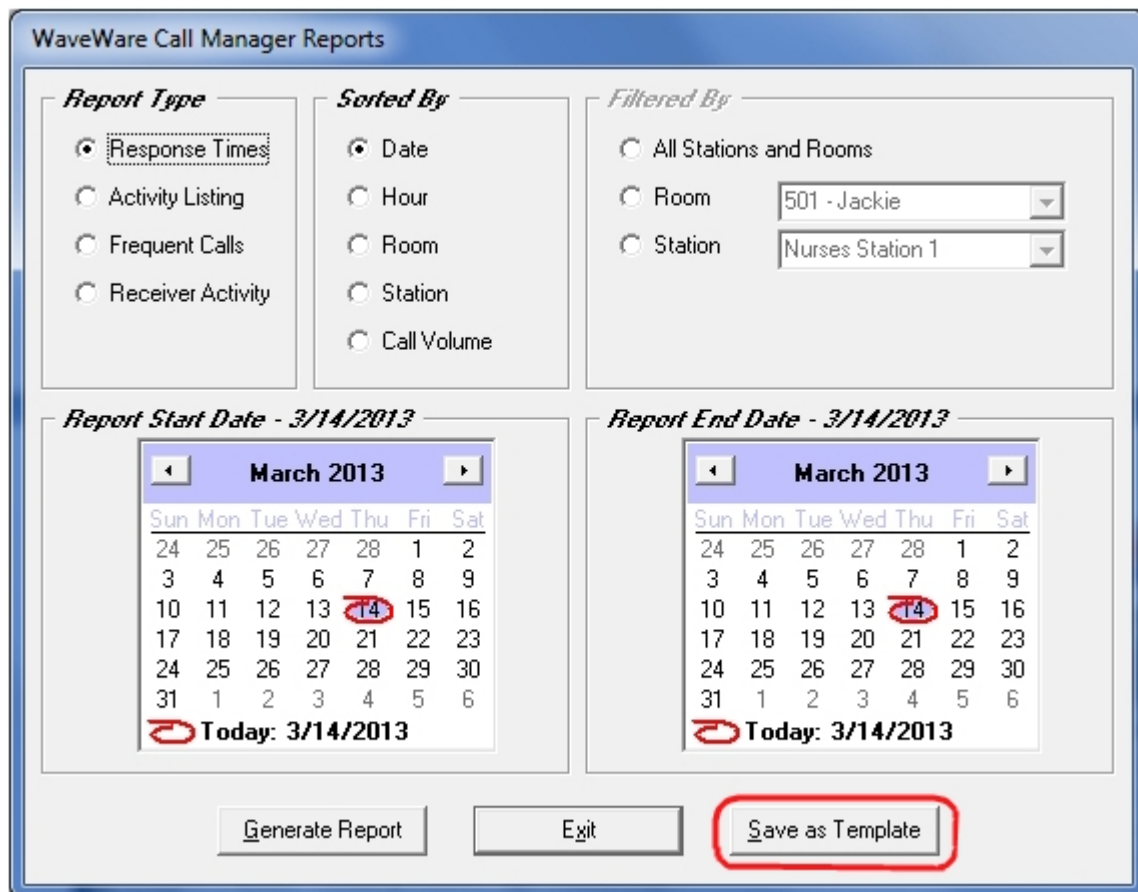
Before you can continue to Step 14 you need to First Create a Report Template.

Click on the “Reports” Button in the Menu Bar.



Configure the Reports using the Filtering Tools below.

Click the “Save as Template” Button.

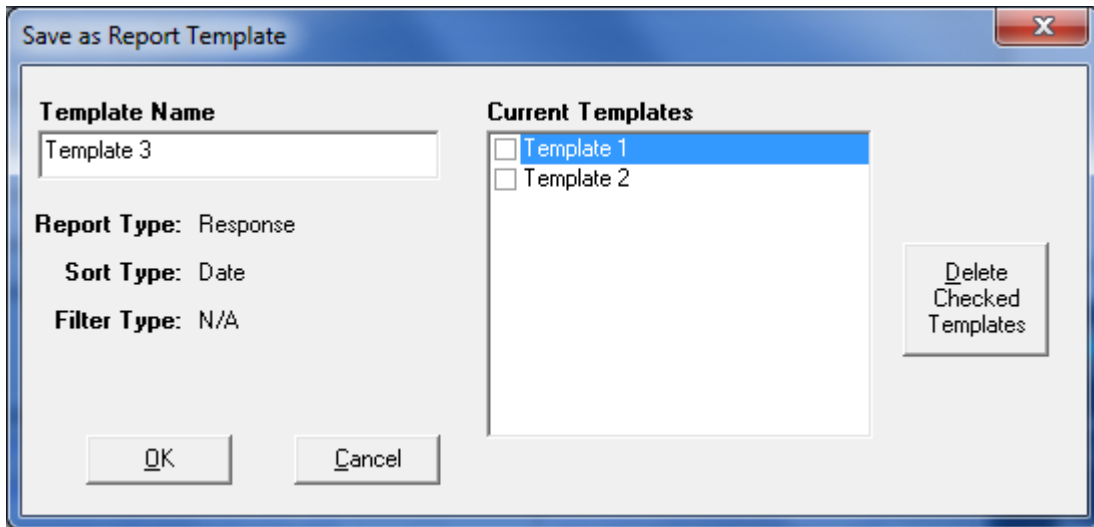


Saving the Template is Next...

STEP 14 – Schedule Reports – Report Templates - Continued

Saving and Naming the Template

Enter a “Template Name” and Click “OK” to Save the Template.



For any old Templates that are no longer used, you can Place Check Mark next the Template Name and Click on the “Delete Checked Templates” Button.

Schedule the Report and Assign a Template: See Next Page...

STEP 14 – Schedule Reports – Assign Email Recipient and Template

After Creating a Report Template you can now Schedule Reports.

Click on the “Config Schedule Reports” Button as shown in Step 14.

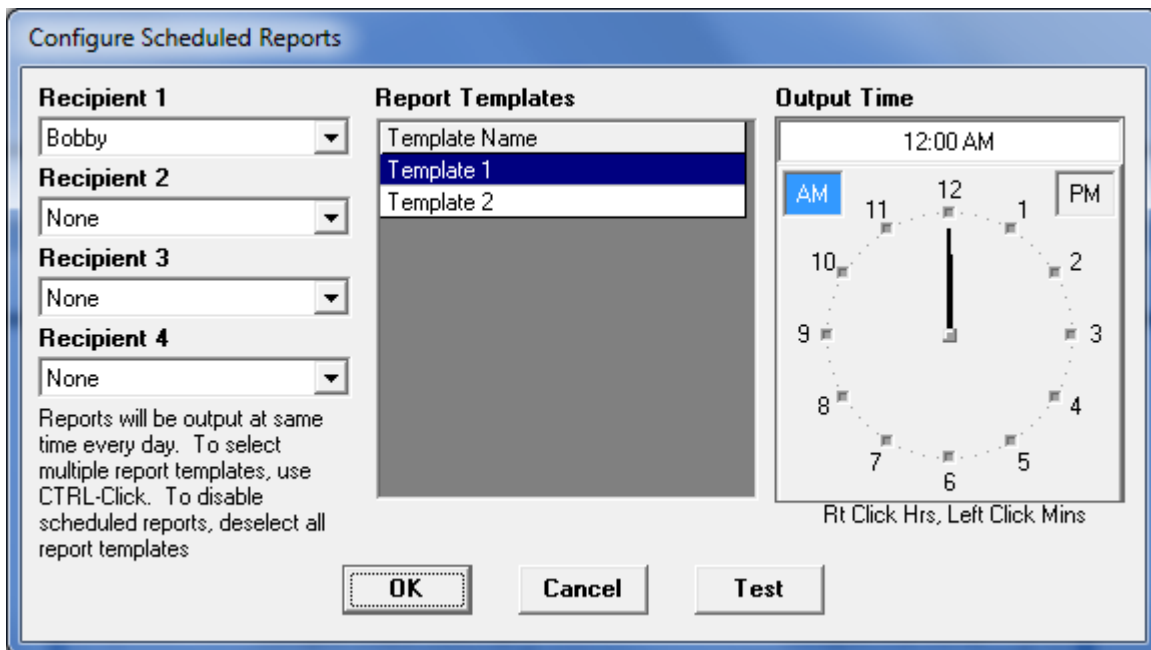


Assign a Template to an Email Address Recipient(s) as shown below.

Example: “Template 1” is Assigned to the Email Address “Bobby” which was previously Configured in Step 6.

Adjust the Time for the Scheduling. Click “OK” when Done.

You can also do a “Test” from this Screen.



This Ends the Call Manager Email Configuration for Scheduled Reports.